

PERFORMANCE EVALUATION

PLEASE FILL THE FORM OUT AS MUCH AS POSSIBLE.

NAME (optional) DONALD BERGEMAN

SALESPERSON JAMIE

WHEN DID YOU BECOME A CLIENT? FEB 2002

HOW DID YOU FIND OUT ABOUT US? NEIGHBOR REFERRAL (QUINN'S)

PLEASE CIRCLE THE CHOICE THAT DESCRIBES YOUR OVERALL FEELINGS ABOUT WORKING WITH YOUR SALESPERSON AND CLEARWATER WINDOW AND DOOR INC..

SATISFIED DISSATISFIED NEUTRAL

WHAT ARE THE THREE THINGS YOU LIKE BEST ABOUT CLEARWATER WINDOW AND DOOR INC.

- 1) QUALITY PRODUCT
- 2) STRAIGHT FORWARD SALES REPRESENTATION
- 3) FAIR PRICE

WHAT ARE THE THREE THINGS YOU DISLIKED THE MOST ABOUT CLEARWATER WINDOW AND DOOR INC.

NO COMPLAINTS HAD TO WAIT A SHORT TIME FOR INSTALLATION AND I ATTRIBUTE THAT TO YOUR SOLID REPUTATION

WHY DID YOU CHOOSE TO CONTRACT WITH US?

GOOD PRICE AND GOOD SALESMAN

HAVE EXPECTATIONS BEEN MET? WHY OR WHY NOT?

YES, BUT I THOUGHT I WOULD GET A WARRANTY CERTIFICATE. (RECEIVED) OK.

PLEASE DESCRIBE HOW YOU THOUGHT THE SALES AND INSTALLATION PROCESS WAS HANDLED PROFESSIONALLY

PLEASE ADD ANY ADDITIONAL COMMENTS:

YOU CAN USE ME AS A REFERENCE