

At Clearwater Window & Door, Inc. your opinion counts. Please fill out the following evaluation and return using the addressed stamped envelope. Thank you for taking the time to do this for us and we look forward to receiving your response.

Sincerely,

James Jackson  
General Manager

# PERFORMANCE EVALUATION

Name(optional) BOB AND EVELYN THORNBURG

Salesperson JAMES JACKSON

When did we install your windows or doors? 5-14-09

How did you find out about us? AD

If it was a referral, would you be willing to tell us the name so we can thank them? NO

What are the things you liked best about Clearwater Window & Door, Inc.?

TIMELY RESPONSE BY JAMES - THE WORK WOULD BE DONE IN TWO WEEKS - IT WAS - RIGHT ON THE DOT. GREAT!!

Were there anything you disliked about Clearwater Window & Door, Inc.?

NOTHING

Why did you choose Clearwater Window & Door, Inc.?

THE AD STATED YOUR LONG HISTORY IN CLEARWATER - SOUNDED LIKE A SAFE BET.

Have your expectations been met? Why or Why Not

THE REMOVAL OF THE OLD AND INSTALLATION OF THE NEW WAS COMPLETED JUST AS ONE WOULD WANT. IN HALF A DAY!

Please describe how you thought the sales & installation process was handled. ↑

Would you recommend Clearwater Window & Door, Inc.?

NOT ONLY HAVE I RECOMMENDED CWD TO ONE PERSON AND MAY TO A SECOND - I WOULD AT ANY TIME.

Please add any additional comments.

NRS CONSTRUCTION, INC. - YOUR INSTALLATION CREW WERE JUST ABOUT AS GOOD AS YOU CAN GET - TRULY A GREAT JOB DONE BY THE TWO MEN. WOULD USE THEM AGAIN. IN TODAY'S WORLD - THEY ARE OUTSTANDING!